



## **PROGRAMS AND SERVICES** *updated as of July 2020*

\* denotes programs in Central Louisiana

### **DISABILITY SERVICES**

**145 staff, 53 clients**

#### **Personal Care Attendant, Supervised Independent Living**

- Personal care attendants serve individuals with disabilities who live in their own home
- Medicaid NOW Waiver program

### **BEHAVIORAL HEALTH SERVICES**

**34 staff, 999 clients**

#### **Vision of Hope**

- Day Center for individuals with chronic mental illness
- The center helps individuals learn ways of coping with their illness guiding them toward achieving their goals and allows them a place to have fun and be in healthy relationships with others.

#### **Behavioral Health Clinical Services**

- Behavioral health clinicians provide outpatient services at home and community-based settings for adults and youth
- Accept Medicaid
- Adult behavioral health is also provided in Central Louisiana\*

#### **Youth Behavioral Health Services**

- Mental health professionals offer school, community, and home-based behavioral health services to youth, ages 5 to 20, experiencing emotional and/or behavior problems.
- Accept Medicaid

## **AFFORDABLE HOUSING SERVICES**

**21 staff, 359 clients**

**McAdoo Hotel**, 1002 Texas Ave., Shreveport, LA 71101

- Historic hotel renovated to provide permanent supportive housing for formerly chronically homeless individuals with disabilities.
- 45 single room occupancy units
- Referral for these units must come from Hope Connections

### **Scattered Site Housing of Choice (SHOC)**

- Program provides permanent supportive housing in scattered sites to formerly chronically homeless individuals with disabilities. Supportive services are also available to those who choose these services. Located in apartments throughout the city, these persons receive referrals to Volunteers of America from HOPE Connections.

### **Level Up**

- Program provides permanent supportive housing in scattered sites to formerly homeless youth, ages 18-24. Supportive services are also available to those who choose these services. Located in apartments throughout the city, these persons receive referrals to Volunteers of America from HOPE Connections.

### **Permanent Supportive Housing\***

- Provides in-home supports to ensure individuals with mental illness can live independently and prevent homelessness.
- 15 scattered-site units located in central Louisiana and working directly with property owners across the region to better integrate participants within the community.
- Serves only those with a diagnosed mental illness.
- Referral for these units must come from the Central Louisiana Homeless Coalition.

### **Homeless Outreach & Prevention\***

- Assists homeless individuals by connecting them to community resources and services to help them move from the streets and into permanent, stable housing.

- Two-part program to assist those already homeless and in need of housing assistance and those with imminent threat of homelessness by one-time rental assistance
- Serves only those with a diagnosed mental illness

### **Rapid Rehousing\***

- Quickly rehouses people who are homeless and in need of immediate housing assistance
- 15 families assisted at a time, on a short-term basis, to help them get back on their feet to full self-sufficiency
- Prioritizes families with children and those fleeing domestic violence

### **MULTI-FAMILY APARTMENTS – 19 staff, 144 clients**

**Greenwood Lodge**, 4121 Greenwood Lane, Shreveport, LA 71109 Ph. 318-635-0689

- Established 1991
- HUD property providing independent living for people with disabilities
- 12 one-bedroom units, one of which provides housing for security personnel
- Eligibility requires residents to be between the ages of 18-62 and have low income.

**Corbitt Lodge**, 1725 Corbitt Street, Shreveport, LA 71108 Ph. 318-635-3023

- Established 1991
- HUD property providing independent living for people with disabilities
- 12 one-bedroom units, one of which provides housing for security personnel
- Eligibility requires residents to be between the ages of 18-62 and have low income

**Independence Lodge**, 2319 Riverwood Drive, Bossier City, LA 71111 Ph. 318-742-3220

- Established 1993
- HUD property providing independent living for people with disabilities
- 24 one- and two-bedroom units, which provides two-bedroom unit for security personnel
- Eligibility requires residents to be between the ages of 18-62 and have very low income

**Independence Meadows**, 706 Independence Circle, Ruston, LA 71270 Ph. 318-254-2800

- Established in 1995
- HUD property providing independent living for people with disabilities
- 16 one-bedroom units, one of which provides housing for on site manager or security
- Eligibility requires residents to be between the ages of 18-62 and have very low income

**Pine Haven\***, 2001 Rainbow Drive, Pineville, LA 71360 Ph. 318-767-0102

- Established in 1995
- HUD property providing independent living for people with disabilities
- Houses 18 one-bedroom units, one of which provides housing for security personnel
- Eligibility requires residents to be between the ages of 18-62 and have very low income

**New Haven Square\***, 2503 Culpepper Road, Alexandria, LA 71301 Ph. 318-487-9806

- Established in 1995
- HUD property providing independent living for people with disabilities
- Houses 18 one-bedroom units, one of which provides housing for security personnel
- Eligibility requires residents to be between the ages of 18-62 and have very low income

**South Pointe Place**, 1133 South Pointe Parkway, Shreveport, LA 71104 Ph. 318-212-1703

- Established in 2015
- HUD property providing independent living for very low-income seniors ages 62 years or older
- Housing assistance is available for those who are eligible
- 50-unit apartment complex, one unit for maintenance personnel

#### PROPERTY MANAGEMENT

**Fairfield Oaks**, 3820 Fairfield Ave., Shreveport, LA 71104

- Currently provides housing for individuals with developmental disabilities
- 3 bedroom unit, 2 bedroom unit, and 1 bedroom unit

**The Embassy**, 2901 Dee Street, Shreveport, LA 71104

- Multi-unit apartments for individuals and families
- 1 and 2 bedroom units.

**Jordan Street Apartments**, 400 block of Jordan Street, Shreveport, LA 71101

- Four two-bedroom units for individuals and families, including Veterans

## **SENIOR SERVICES**

**16 staff, 81 clients**

**The Ballington Center**, 1133 South Pointe Place

- An adult day health program providing activities and medical supervision for adults and seniors with physical or mental limitations, including dementia and Alzheimer's disease.
- Transportation provided, operates Monday – Friday, 7 am to 4 pm

## **VETERAN SERVICES**

**32 staff, 454 clients**

**Veterans Safe Haven**, Mid-City Hotel

- Opened 2013
- Houses 25 homeless, single men and women
- Low-barrier shelter with goal of providing immediate housing and then veterans to services connecting

**Veterans Transitional Living Program**, 453 Jordan Street, Shreveport, LA 71101

- Opened 2010
- Serves 43 homeless, single men

- Provides shelter, food, counseling for up to two years as the veterans transition to independent living

### **Supportive Services for Veterans Families**

- Opened 2011
- Provides short-term support and financial assistance for veterans who are homeless or in danger of homelessness
- Also provided in Central Louisiana\*

### **Veterans Court**

- Launched 2015
- Partner with VA, Caddo District Court and the La. Department of Corrections
- Allows veterans diagnosed with substance abuse and accused of a nonviolent crime to work out their sentence through treatment, counseling, and community service while being monitored by the court.

## **OTHER SERVICES**

**4 staff, 32 clients**

### **Re-Entry Program\***

- Launched in 2019.
- A grant partnership between local community agencies.
- Our goal is help reduce recidivism and provide former offenders with opportunities so support themselves through meaningful employment, a place to live, an education, and the skills necessary to advance in life.

## **CHILDREN AND FAMILY SERVICES**

**86 staff, 4012 clients**

### **The LightHouse**

- For over 30 years, our after-school and summer program has provided academics and enrichment to economically disadvantaged students.

*The LightHouse Downtown, 802 Travis Street, Shreveport La*

- Community-based site
- Transportation available
- Also home to the **Teen Club**, which meets twice a week for high school students

*The LightHouse Bossier City, 2101 Scott Street, Bossier City La*

- Community-based site
- Transportation not available

*School-Based LightHouse Sites*

- After-school and summer programs inside local Caddo Parish schools
- Creswell Elementary, J.S. Clark Elementary, Westwood Elementary, Broadmoor Middle School, Fair Park Middle School, Booker T. Washington High School

### **Communities In Schools**

- Partnership with national organization Communities In Schools
- Staff provide whole school interventions and individual case management for students to remove barriers to education
- Site Coordinators located inside Booker T. Washington High School, J.S. Clark Elementary, Fair Park Middle School, Broadmoor Middle School, Creswell Elementary and Oak Park Elementary

### **Choice Neighborhood**

- The lead in People Services for the Choice Neighborhood initiative dedicated to redeveloping Allendale, Ledbetter Heights and the West Edge neighborhoods through community services and affordable housing.

### **Family Resource Center\***

- A center in Central Louisiana that reduces child neglect and abuse, family disruption and violence by working with parents to help them learn new life skills and parenting through both group classes and one-on-one, in-home sessions.

- Contracts under the Dept. of Children and Family Services to provide parenting classes to those who are working to keep or regain custody of their child(ren) under the state's care.

**Parents as Teachers\***

- Trains parents in child development and provides parenting support to increase children's readiness for school.
- Prenatal parents and those with children up to the age of 6 are coached and trained on how to best prepare their children for Kindergarten readiness.
- One-on-one and in-home services provided.